

ENCHANTMENT RESORT

Distinguished Service Team Nominees – December 2005

Front of the House

Peter Scannapieco – Bellstaff – Bellperson: Peter is a pleasure to work with. He is a great asset to the resort - he always has a smile on his face. "He is a 4 Star Employee" Always anticipates the external and internal guests' needs. His name is popping up everywhere, guest comment cards, letters to the resort, etc. I really appreciate Peter and I think he sets a great example of what an Employee of the Month should be. Thanks Peter!!! **Judy Hale**

Sabrina Goimarac – Front Office – Night Audit: Sabrina is very hard working, dependable, and efficient. She worked audit until just before delivering her twins, always arriving on time without a complaint. She also worked in accounting and even helped out as cashier for the Thanksgiving buffet. Sabrina is a dedicated employee that most people don't see since she works the graveyard hours. Sabrina is very deserving of Employee of the Month. She is already back at work after delivering her twins on the ninth of December. Thank you Sabrina for your hard work and dedication! **John Frank**

Cristina Davila – Room Service – Server: Cristina is my "go to" person in the AM Room Service department. She is very knowledgeable in her job duties and is a perfect demonstration of great guest service. Christina is constantly and consistently trying new ways of improving our room service department in ways that both expedite our service to our guests and make all of our responsibilities in room service streamlined. She has an award winning attitude and a smile to match! She is definitely one of our "superstars" here at Enchantment, **Ryan Wolf**

Sean Augard – Tii Gavo – Bartender: Sean came to us over the internet and 1300 miles away. We told Sean that we didn't hire over the phone and if he were to come out.... He did and wow! Sean has been a strong performer from day one. His attitude is nothing but stellar and his flexibility has helped us time and time again. Thanks Sean for going west young man! **F&B Management**

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Heart of the House

Mary Wathogoma – Housekeeping – Laundry Attendant: Mary has worked at Enchantment Resort for 18 years. She started out as a room attendant, was promoted to a Team Leader and moved to Lead Laundry person. Mary is dependable, non stop and takes pride in her work. The equipment and laundry areas are always clean when Mary is working. She is our watch dog and does not hesitate to step in and take control of the laundry area when needed - that is her space. After the morning meeting she will tell staff to “get out”, she has work to do. Mary you are a treasure and we are so glad you work with us! Thank you so much for everything you do! **Jill Madzik**

Marcia Gutierrez—Housekeeping Room Attendant: Marcia is an important member of the housekeeping team. Marcia is always willing to work, even if she is called in on her days off. She takes a proactive approach with the guests, using the 10-5-3 rule every chance she gets. She does everything that is asked of her, and does it with a positive attitude. Thank you, Marcia, for all of your hard work. **Kelly Ahrendes**

Michelle Donahue – Housekeeping Inspector - Michelle is never without a smile on her face. It seems that even when she is cleaning the rooms, she does it with an incredibly positive attitude. She is well respected by everyone in the department, and asks for things to be done instead of telling. She is always ready to come to work, and never has anything negative to say. Thanks, Michelle, for all that you do. **Kelly Ahrendes**

Henry (Hank) Young – Housekeeping – Night Services: I (along with several of his co-workers) would like to nominate Hank Young (night houseman) for his professional response when unit 40 had problems. He remained calm the entire time. He took care of getting the guest moved to another unit without alarming the guest. On many occasion he has stayed and helped the bellman with early morning rides .He always has a smile and has a great attitude. Thanks Hank for all of your help, we really appreciate you. **Judy Hale**

Mii AMO SPA

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Front of the House

Glemmett “Shaunie” Graham-Maylor – Mii amo - Coordinator: Shaunie has been a great asset to Mii amo. She has done a great job taking on any task that has come in her direction. She always has a great attitude no matter how stressful of a situation she has been in. She also sets a great example leaving her workplace in a very clean and organized setting for the next shift that will be coming in and always leaves great communication notes for the next shifts. I am very glad Shaunie is part of our team and we all thank her for all her hard work.

Genny Mendoza

Shaunie has been doing an amazing job at the Front Desk. She has an incredible rapport with guests; she follows through on requests and is always eager to learn how to handle situations that arise. She is very patient with guests who are undecided and she always has a great smile. We are delighted to have her on our team.

Deborah Waldvogel

Jeanne Kuber: Mii amo – Fitness Instructor: Jeanne was an absolute super star during the extremely busy holiday period. We had numerous instructors out ill and Jeanne was more than willing to do anything she could to cover both classes and private sessions. Her energy level and attitude are always outstanding to match! We would not have survived the holidays with out her! Thank you so much Jeanne! **Deborah Waldvogel**

Kimbeth McDermott – Mii amo – Fitness Instructor: Kimbeth has been a huge contributor to the Fitness Department this past month. She filled in numerous classes and privates for Instructors who fell ill. She is always dependable, calm and self sufficient, taking care of her schedule on her own; which the Front Desk in particular appreciates. You may not know but Kimbeth also teaches children's yoga at Camp Coyote, supporting our resort activities program. Thank you for being a team player. **Deborah Waldvogel**

Anders Bjurman “Kalandar” – Mii amo – Massage Therapist: Kalander is both a massage therapist and our Watsu technician; many times Kalandar will do double shifts and even go between massage and Watsu every other treatment to help with business demands. Kalandar has a wonderful disposition that the guest's often comment on to me and the other managers at Mii amo. We are both fortunate and proud to call Kalandar one of our employees. **Chris Barth**

Wendy Walker – Mii amo - Massage Therapist: Wendy has been with us a little over 6 months and has become an intricate part of our therapist staff. Wendy has come in early countless times and stayed late to help with business demands. On New Years Day she did a double shift and performed 9 massages and every one of her guests were very happy with their treatments. Wendy is a true professional and continually asks how she can improve her skills. Thank you Wendy for being a big part of Mii amo! **Chris Barth**

Dennis McBean – Mii amo – Locker Attendant: Dennis has only been with us a short time but has been a joy to have on staff. The Men's locker room position is a fairly demanding one and Dennis handles it with ease and a warm smile on his face. No matter what Dennis has going on if someone asks for his help he will do what ever he can to help. Always kind and courteous to the guest Dennis is able to make the guest feel welcome and at home right away. Thank you Dennis for your smile and your kind heart we do appreciate all your hard work. **Deborah Waldvogel**

Miguel Gonzalez – Mii amo Culinary – Cook: Miguel has done nothing but great things since he's been at Mii Amo. Everyday he comes to work with a big smile and a positive attitude. I'm amazed at how quickly he has learned to do just about everything in the kitchen. He works hard and does anything you ask. Miguel, you're an inspiration to us all! Thank you for everything. **Erica Brann**