

ENCHANTMENT RESORT

Distinguished Team Nominees – July 2006

Heart of the House

Freddie Badilla – Engineering – WTP Supervisor: In July we heavily accelerated the carpet replacement schedule. This placed a tremendous strain in Freddie, who had to manage all of the furniture movement. In addition, he faced his usual challenges at the WTP. Because of Freddie's dedication and hard work, I am fully confident we will finish the carpet project on time. Thank you Freddie! You embody all we expect in a team player. **Mike Stackwick**

Bruce Bryant – Engineering – HVAC: Since the loss of several key personnel in the Engineering department, Bruce has worked many, many long hours attempting to cover the work of three people. He has shown tireless dedication & a tremendous desire to accomplish the mission. I have to tell him to go home. Thank you, Bruce, for the long hours and hard work. **Mike Stackwick**

Ron Bennett – Engineering – Mechanic: Ron is technically our vehicle mechanic, but he is also our welder, furniture mover, backhoe operator, Safety Committee member, umbrella fixer – need I say more. Ron helps everyone, everywhere, every day. He is the poster child for team player. Thank you Ron for always being the one we all can rely on. **Mike Stackwick**

Luis Ramirez – Culinary – Steward Supervisor: Luis is a very outstanding employee. Everything he does, he does with conviction. No job is ever left half done or done carelessly. I have seen him working in the Banquet kitchen, Yavapai, and the dock areas. He is always thorough. Thanks Luis. **Kerry Malone Loftus**

Shelly Knox – Accounting – Staff Accountant: During Dale's recent absence, Shelly stepped forward and took the lead. Shelly is always professional and thorough in her job and is a team player in making sure everyone is a success. Thank you Shelly. **Kerry Malone Loftus**

Steve Hapner – Engineering – Painter: Working around Steve is always a pleasure. He has a great attitude and a positive demeanor. While I cannot speak to the quantity of his work, I believe his quality level to be worthy of Enchantment. Thanks Steve! **Kerry Malone Loftus**

Dale VanderMolen - Engineering – Night Engineer: Dale's knowledge, dedication and organization keep Enchantment Resort running at night. There are very few challenges that Dale can't meet and he always has the guest experience as his top priority. Dale will do what ever it takes to make the guest happy and will do it in a timely manner with a smile on his face. I'm sure everyone realizes that at one time or another Dale has taken care of something in their department for them. Dale's dedication to this resort is unsurpassed and I feel he should be recognized for all of his hard work and dedication. **John Frank**

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Front of the House

Susie Smith - Retail –Sales Associate: Susie has been with us for three years. Although she has recently reduced the days she works, we love having her on any shift at any time. Susie has a very calm demeanor and is a pleasure to work with. She has an artistic eye and always pairs things just perfectly and knows just the perfect piece of jewelry to compliment any display. I am so glad that Susie is a part of the Marketplace team. Thanks Susie for being the calm in the "eye of the storm."

Kelly DunaganJohnson

Araceli Perez – Banquets – Server: Araceli has become a real asset to the night team in banquets. Araceli has great customer service and is always anticipating the next request. Araceli was a quick study and runs circles around some servers with more experience. Araceli is great team player and is quite often called upon to help train staff during evening events. Araceli takes the initiative to stay busy at all times. She has no trouble finding things to do with out being asked. Thanks for being a star team member day in and day out! **Matt Bailey**

Horacio Lopez – Tii Gavo – Server: Horacio is one of the most versatile and talented people in Food and Beverage. Wherever Horacio is working, he can be counted on to get the job done and to exceed our guests expectations in all interactions. His expertise enables him to cover shifts as a Tii Gavo Server, Expediter and Bartender as well as serving in Banquets. He is consistently one of the best and we appreciate his hard work and dedication! _ **Bill DeLong**

Ralph Vance – PBX – Operator: I would like to nominate Ralph for EOM for his hard work, attention to detail, flexibility with his schedule, and being a team player. Ralph comes into work with a positive attitude and strives for perfection each day. A large part of the success on the swing shift is attributed to Ralph's ability to multitask. **Mike Rock**

Mii amo Spa

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Front of the House

Anna Karkatshova – Mii amo - Locker Room Attendant: Anna has been doing a great job in training our new employees. She has been keeping up with a lot of small details in the lounge. I continuously ask her to keep up certain details in the lounge and she is always very open and willing to do it. Thank you, Anna. Keep up the good work. **Genny Mendoza**

Jase Cook – Mii amo Café – Host/Busser: While working his regular Cafe shift, Jase walked through the lounge and noticed that a disabled person needed assistance. Not only did he inform the Front Desk, but he went back in the lounge and assisted the guest as he prepared for his treatment. Thank you, Jase, for taking such a great initiative to service the guest. **Deborah Waldvogel**

Joy Schweitzer – Mii amo – Coordinator: Joy is a great addition to our team. In a few months she has done an awesome job with learning all of the procedures and offering great customer service. She always takes new trainees under her wing to make sure they are properly trained and always does her job with a smile. Joy is doing a fabulous job and we look forward to seeing her grow even more at Mii amo.

Genny Mendoza

Sharon Day – Mii amo – Fitness Instructor: Sharon has been so flexible with her schedule, allowing us to schedule additional private sessions for our guests. Sharon always has a professional demeanor. She is dependable and does not require immediate supervision. Thank you to your many contributions to our Fitness Department. **Deborah Waldvogel**

David Wrocklage – Mii amo – Massage Therapist: David is making many contributions in several departments at Mii amo. He continues to support the Front Desk, is leading Mountain Bike excursions in Fitness, and is doing a great job as a massage therapist. He has stepped in to cover treatments and activities, often with essentially no notice. Thank you David! **Deborah Waldvogel**

Genny Mendoza – Mii amo – Supervisor: Genny again has been a Mii amo Superstar during the month of July! She took a much deserved vacation at the end of the month and I certainly was affected by her absence! Genny is an incredible problem solver. She will take on any situation and handled it calmly, professionally and effectively. You are such an asset to Mii amo. Thank you for EVERYTHING you do! **Deborah Waldvogel**

Jay Black – Mii amo Café Server: We can always depend on Jay to be at all positions at the Mii amo Café. Because of his past experience working in the morning, he knows how to jump right in and help out his co-workers. He has a great sense of humor our guests appreciate, and that's why they come back to stay with us. His knowledge of the Café menu is unbelievable. He is a great part of the team, and he's one of a kind. **Dani Djamal**