

EMPLOYEE OF THE MONTH NOMINATIONS--July 2008

HEART OF THE HOUSE

Marilee Arreola: Reservations

Marilee is an outstanding employee, she is always willing to do additional projects, and is great with the guests on the phone. She has a cheery phone voice, and sells the resort well. Thanks for all you do Marilee. ~Susan Lisak

Jim Haggerty: Engineering-Recycling Specialist

As we work toward greening our resort and encouraging our staff to adopt greener lifestyles, it is good to remember that Jim has been supporting us with his consistency, reliability, and friendly attitude. He is so dependable! He makes our participation in the recycling program painless because all we have to do is remember which box to put our stuff in and he magically takes care of it. What a relief to know it will get looked after without a second thought from us. Great work, Jim!! ~Linda Walker

Michele Fitzpatrick: Engineering Administrative Assistant

Michele has proven to us again and again that what ever task comes her way she has no problem resolving it, from ordering parts, to communicating with vendors, to assisting with any guest issues. She always shows good judgment in resolving problems. She is someone you can count on and she manages to help anyone who walks thru her office. A true team player who gives it her all! ~Freddy Badilla

Steve Hapner: Engineering Painter

Steve is a wonderful asset to our resort in more ways than one! On top of keeping the property up to par and looking beautiful, I have seen him go above and beyond his job description to reach out to guests in a very helpful and professional way. On several occasions I have noticed Steve stopping what he is doing to acknowledge guests, always offering assistance with a warm and welcoming demeanor. When he needs to schedule time to do touch ups on painting, he always checks to see when the best time would be so there is no conflict with the meeting space schedules. He is very aware of everyone's needs; employees and guests alike. A pleasure to work with! ~Jessica Caldwell

Angela Liatta: Housekeeping Room Attendant

Angela Liatta is a ball of unstoppable energy and enthusiasm. She takes great pride in creating as clean an environment for the 2nd floor at Mii amo as anyone can. She greets everyone with a big smile and 'Buenos Dias' as she completes her morning rounds. When an area needs special attention, she goes the extra mile to correct the problem. Her willingness to support the Mii amo staff is phenomenal. Thanks so much, Angela!!! ~Randy Rudloff

FRONT OF THE HOUSE

Juan Gonzalez: Banquets Houseman

Juan is one of the hardest working people I have met here. He never stays still—he is always working. On the evening of the RHA plated dinner, Juan was amazing—carrying heavy trays for other servers, always looking for where he could help. He also is always watching the guest for what they need and assisting them. He is a great member of the Banquets team. ~Molly Anderson & Joe Elford

Aracelli Perez Hernandez: Banquets Server

Aracelli is a very smart methodic worker. She remains calm no matter how hectic it is. She is always aware of co-workers and guests needs and tries to anticipate everything to make the experience great. ~ Molly Anderson & Joe Elford

Alfredo 'Simba' Villalpando: Yavapai Server

Simba demonstrates outstanding team work. He comes to work with a smile everyday, always has a positive attitude and has fun with our guests and their service. Simba continually trains AM Yavapai servers with enthusiasm. He arrives to work on time and in a nice, clean and pressed uniform. He continually receives outstanding guest comments. It is not uncommon to have requests from our guests to have Simba as a server again. Great Job. Keep up the GREAT work!!!! ~ David Balser

Mii Amo Spa

Denisio Tisland: Spa Coordinator

Denisio has been a huge asset to have here at Mii amo. He is always willing to help his co-workers and management by having an open schedule and a positive attitude towards change. He now does hikes, readings, lectures, as well as maintaining his work at the Mii amo Front Desk. He is very helpful to all guests and gives each and everyone his undivided attention. We are very lucky to have him working with us each day. THANK YOU MUCH FOR ALL YOU DO, DENISIO!! ~ Ashlie Daulton

Donna Steinbeck: Massage Therapist

Donna is a multi-talented therapist and a terrific employee! She is beyond reliable – she is always here on time, if not early, and has stayed late to help out in a jam more times than I can count. She is a work horse! She takes on those long days and extended shifts with a smile, and never loses her focus on the guest, no matter how many hours she's already put in. In such a physically and emotionally demanding role, that is amazing. Donna gives 100% of herself to every service and every guest, every time – in my year at Mii amo, I don't think I've heard one negative comment about her – and if I did, I'd have a hard time believing it! For her dedication and commitment, and for the incredible talents she possesses, that she shares with us and with our guests every day, Donna deserves to be recognized as employee of the month. ~Kirsten Combs

Jeremiah Horstman: Lounge Attendant

Whenever you call Jeremiah for assistance, he never says no. If it is going to be a few minutes before he can get to the specified task, he will let you know. He has an excellent demeanor not only with guests but with his co-workers as well. Thank you Jeremiah for all you do! ~Joy Schweitzer

Peggy Fuller: Mii amo Café Culinary

Peggy is consistently above and beyond my expectations of what an outstanding employee should be. She has relentlessly strived to improve herself in all the “little” areas that normally go unnoticed, but not by me! I value her intuition to be neat, organized and productive through slow times and has been a huge asset in taking on the role of managing the behind the scenes details. Her eagerness to work and learn is encouraging to all that are around her. Thanks for a little extra care- it really does go a long way.

~ Steve Sicinski

Reid Culpepper: Aesthetician

Reid has blossomed into an outstanding performer during the past few months. She has drawn the praise of many guests. Her infectious smile and warm disposition uplift her coworkers and generate a cooperative, harmonious atmosphere around her. Reid challenges herself to improve her aesthetic skills and her product knowledge so every guest receives a memorable experience. ~ Randy Rudloff

Ben Rucker: Massage Therapist

Ben’s quiet confidence and calm demeanor instills trust in every guest he encounters and in the Mii amo team. Shift after shift he provides exceptional experiences in the wide range of services he offers. Ben is very flexible with his work schedule adjusting to early starts, extensions, and extra shifts when needed. When he notices a potential problem, he is quick to bring it to the attention of his managers and offers suggestions for correcting the situation as well. Thank-you, Ben, for demonstrating outstanding service at Mii amo!!! ~ Randy Rudloff