

EMPLOYEE OF THE MONTH NOMINATIONS--June 2008

HEART OF THE HOUSE

Angel Alvarado: Culinary

There are many ways to evaluate one's performance in the kitchen. Of course quality of product and presentation of food is one major area. A chef's worst nightmare is getting a phone call at 5 am that there is no breakfast cook and while setting up breakfast, the chef sees that all mis en place is not complete. Angel has been here for almost two years. During that time, there has never been a phone call ever waking anyone up. Angel has always been on time and his mis en place is always fresh. He takes huge responsibility for his job and certainly makes our lives easier knowing that dependability is his middle name. I have been in kitchens for 23 years and I know that no 5 am phone calls are one of the biggest assets a Chef can have. Angel cares about his work and it shows. Thank you, Angel. ~Chef Steve Berenstein

Thea Lauren: Landscaping

Thea took the time to assist and service a guest with questions in regards to our landscaping on property. The guest called Nicholas specifically to let him know what she had done and appreciated the service. Thanks Thea. ~Nicholas Gold

Ben Bigelow: Bellstaff

Ben has been mentioned numerous times on the comment cards in the past three months—more than any other employee on property—for his service to the guests. Thanks Ben! ~Nicholas Gold & Jeannine Levasseur

FRONT OF THE HOUSE

Antonio Mendoza: Banquets

Antonio has always been a dependable pillar of the AM crew. Quiet, but always there when and where needed. In the last weeks Antonio has really stepped up to the plate in the absence of an AM banquet captain, and has really taken charge while we had a large, needy group. Antonio really multitasked and stayed on top of all the challenges being thrown at us. Thank you, Antonio, for helping keep everything together. ~Uwe Wais

Horacio Lopez: TG Server / Expediter

Horacio has been a key player at Tii Gavo Restaurant for many years. He started as a server assistant, moved to Expediter and eventually to Server where he is among the strongest on property. In addition to being reliable, extremely hard working and a pleasure to work with, Horacio shows genuine pride in the Restaurant. It is clear he truly cares about the quality of the food, the quality of service, and the guest experience as a whole. I hope to work with Horacio for years to come! Thanks Horacio!

~ Maury Kepley

Sandra Perez-Hernandez: Hostess

Sandra brings a smile to my face every time she shows up for work, not because she is on time, but because she is already smiling at me. She beats me to the punch! An absolute pleasure to be around, Sandra brings a warm and fun feeling to the clubhouse in the evenings, for both the guests and her co-workers. As a host Sandra is very polished. Our new hosts look to her as an example. Her verbiage with the guests is relaxed yet refined, her body language is formal but not uptight, and her uniform and grooming are always perfect. She has a thorough understanding of all the moving parts of the restaurants and can handle nearly any situation with grace. Thanks Sandra! ~ Maury Kepley

Mii Amo Spa

Angela Liatta: AM Spa Attendant

Angela starts her morning at 4:30 am cleaning the treatment room upstairs at Mii amo Spa. She does an outstanding job, takes pride in her work and is always smiling. Angela is always willing to assist in any area, needs little supervision, very detail orientated and a pleasure to work with. I have received many positive comments from the Mii amo staff stating, "She does a GREAT job! Thank you Angela for everything you do! ~Jill Madzik

Francine Shock: Prep Attendant (and keeper of the 2nd floor!)

It's hard to know where to even begin to list all the reasons Francine is deserving of this award! Her official title of "Prep Attendant" does not even come close to describing all that she does for us at Mii amo on a daily basis. I call her the "keeper of the 2nd floor" because she pretty much single-handedly keeps the treatments themselves running smoothly and the treatment providers organized and happy! From ordering and stocking supplies, to maintenance requests, to room set-up, to room assignments, Francine does it all and then some. And she is not allowed to go on vacation ever again ☺ (I'm kidding, of course). Truly though, we feel it when she's not here. She knows our treatment operations better than anyone, and does so much for so many people - she definitely deserves to be recognized for her ongoing efforts and her many contributions to Mii amo. ~ Kirsten Combs

Christine Duhamell: Lounge Attendant

Detailed reason for nomination: Christine is a pleasure to work with! She is incredibly attentive to guests' needs and questions. I appreciate her organization and time management. Christine works hard to make the lounge sparkle. She is a major part of the Mii amo Staff! ~ Jennifer Fishell

Ivano Zuccolotto: Mii amo Café Bartender

Ivano's professional attitude and organization in his duties are a wonderful example of what the café represents. Thank you, Ivano, for your hard work and professionalism.

Jenna Snoke: Mii amo Café Cook

Jenna has really stepped up in helping me day to day through severely understaffed times. Her enthusiasm to cover needed shifts and help me where she can has alleviated much

pressure off our entire staff. Her team efforts are greatly appreciated by myself and most importantly by our guests. Thank you for going above and beyond expectations. ~ Steve Sicinski

Peggy Fuller: Mii amo Café Cook

Peggy has willingly given much of her time during recent weeks. Whether night or day, she enthusiastically contributes wherever she can to contribute to the success of our kitchen. I can always count on her to cover any shift and that takes a great load of pressure off my hands. Thank you Peggy for being a true team leader! ~Steve Sicinski

Jennifer Simon: Spa Coordinator

Jennee has been reliable, dependable and efficient at the Mii amo front desk since she started here. But recently, she has really come into her own. Working at the desk requires a lot of knowledge about a lot of different things, from treatments to packages to room rates to local activities and recommendations, and now that she feels totally comfortable in her level of knowledge, her confidence is really coming through. She is always polite and professional – now she sounds sure of herself as well, and it's really great to hear and see that in her. She shows patience and good judgment in resolving guest issues, and truly does want to make people happy. Her personality is a natural fit for the spa industry, and we're lucky to have her at ours! ~ Kirsten Combs