

EMPLOYEE OF THE MONTH NOMINATIONS--March 2008

HEART OF THE HOUSE

Cliff Barrant: Housekeeping Houseman

On numerous occasions the lounge attendants have told me what an incredible help Cliff has been to them. He is always quick to bring more firewood and towels which is a major part of the spa operation! I appreciate his hard work, patience and fast results. Thank you Cliff! ~ Jennifer Fishell

Ben Trimble: Engineering H.V.A.C

I truly believe that Ben has proven to be one outstanding individual. He has managed to take on any many tasks with professional results, from telephone issues to electrical problems to his H.V.A.C. duties. He is a one man show. This resort is very fortunate to have such an employee with many talents. There is no doubt in my mind of his abilities to help our guest and other departments with a positive outcome. He has what it takes to be the next "Employee of the Month". ~ Freddy Badilla

Nick Brewer: Warehouse Clerk

Nick has really stepped up. When our warehouse supervisor was ill, Nick came in on his off day to help while we were short handed. I have received several compliments from various department managers on how well Nick is doing, how helpful he is, and his great attitude. Therefore, I believe Nick has what it takes to be the Employee of the Month.

Olga Cervantes: AM public area attendant

Olga is outstanding and a pleasure to work with, we wish we could clone her! She takes pride in everything she does, is dependable and does an amazing job juggling areas, between the clubhouse, pavilion, pools and offices. She is always available to step in and help in any area of housekeeping as needed. Thank you Olga for everything you do!
~Jill Madzik

FRONT OF THE HOUSE

Ana Maria Delgado: Banquet Server

Since Ana transferred from housekeeping her impact on banquets has been measurable. Ana is always very positive and smiling. Ana is a self starter, self motivator anytime there is a little bit of down time, Ana quickly grabs a broom or a rag, and starts sweeping or cleaning up. She learned table side service quickly and really seems to take pride in her work! Thanks Ana for your positive and measurable impact! ~ Matt Bailey

Mark Jacobsen: Bell Staff

Mark is always working hard, pays attention to details, never hesitates and will do anything asked of him. He is always on time and stays late when needed. Mark has stepped up as an asset to the Bell Staff and Enchantment Resort. He ensures guest expectations are always met no matter how difficult. Mark is a great team player with the department and guest services and always has a positive attitude. ~ Huean and Jeannine

Ben Bigelow: Bell Staff

What can I say about Ben except WOW. What a great first impression he must make on our guest! I've had the occasion to observe him with guests a number of times and he is always so helpful and sincere. I observed him today stopping his cart to speak to a guest who was trying to make a cell phone call and Ben was trying to assist by giving other locations for the guest to better connect. Ben truly is the best of the best and I believe he is truly worthy of the employee of the month award. ~Tonyia Gosik

A great asset to the Bell Staff and Enchantment Resort. He is always consistent and reliable. Always willing to work and complete the job in a timely manner. He stays when needed without hesitancy as a team player to ensure that no man is left behind. Ben is consistently recognized by our guests as a great bellman through our comment card program. Always exercises the 10-5-3 rule property wide. He ensures guest expectations are always met no matter how difficult and always has a positive attitude. ~ Huean and Jeannine

Mii Amo Spa

Pat Seekon: Spa Coordinator

Detailed reason for nomination: Pat is organized, efficient and gives impeccable attention to details. She is full of helpful information and is always sharing it with her fellow employees. I appreciate her willingness to stay late and come in on her days off. She holds a great deal of responsibility in reservations and never falls short on completing her duties. Pat is a major part of the spa team! Thank you Pat! ~ Jennifer Fishell

Alexandra Caldwell: Lounge Attendant

Alexandra is a wonderful trainer! She has been patient and helpful to all the new staff that she has worked with, including me. I appreciate her organization and the new ideas she is constantly coming up with. Alexandra is hardworking and has an amazing ability to multi-task. Recently she had to handle a very difficult guest situation and was able to do it with patience and ease. Thank you for everything you do Alexandra! ~ Jennifer Fishell

Mary Lo Piccalo: Massage Therapist

Mary is without a doubt one of the most conscientious people I know. She comes in early and instead of just sitting around waiting for her shift to start, Mary is upstairs setting up for the day. I see her cleaning stones and restocking sheets and in general just helping out in every way. Mary is very flexible with her schedule and she recently came back after working all day to do an 8:30 pm service that we could not get covered otherwise. We call on her many times to pull us out of a jam. Mary also volunteers her time outside of work to many causes and is a great representative of the resort. It is for these reasons, plus many more, that I think Mary should be employee of the month. ~ Tonyia Gosik

Holly Wood: Therapist & Aesthetician

Holly has worked for Mii amo in the role of therapist since arriving at Miii amo and in the role of aesthetician since 2007. She is a dedicated member of the team, easily and effectively providing bodywork, body treatments, and facials. She consistently receives praise from her guests in all areas. Holly brings a 'can do' attitude to work every day and provides support to other members of the staff with a smile. Holly is a strong asset to Mii amo in every capacity. ~ Randy Rudloff