

ENCHANTMENT RESORT

Distinguished Team Nominees – May 2006

Front of the House

Peter Scannapieco - Bellstaff – Bellperson: Every time I see Peter on property with a guest it is very impressive. He has constant eye contact and communication with the guest while being very informative and enthusiastic with regards to the property. Peter is a great asset to the property not only as a first impression for the guest but I am sure a lasting one even after they depart!! Thanks Peter for your consistent contribution of professionalism and service to Enchantment and our guests!! **Rick Kulander**

Jamilee Scheiwe - Activities – Concierge: Jamilee, thank you so much for all of your help! Your willingness to learn and take responsibility has been outstanding. I enjoy the light hearted attitude you bring to the desk every day. Thank you again for your all of your help. **Greg Thorndike**

Donald McClelland - Dining Room/ Activities - Host/Concierge: Donald has been a huge help since he came over to work with us at the concierge desk in his spare time J. Thank you so much for coming into help on you days off, before shifts and at the last minute you have been a great boost the concierge desk team. Thanks for all your help Donald!!! **Greg Thorndike**

Monique Fresquez- Tii Gavo – Server: Since Monique has been back with us at Enchantment she has been an exemplary employee. Her dedication to our guests and her fellow employees is unmatched. Her bright smile and enchanting floor presence is a true gift both in Tii Gavo and resort wide. Monique is a huge asset to me along with Enchantment as a whole. **Ryan Wolf**

Ernie Valenzuela- Mini Bar – Supervisor: Some one we may not see around the lobby much but a man when around always has a greeting for you, and a how is your day? Ernie is always available when we call to ask a question or need his assistance. Ernie if we have not said it enough thanks for all you do here. **Kelly Leo**

ENCHANTMENT RESORT

Distinguished Team Nominees May-2006

Heart of the House

Saul Gomez – Culinary – Cook: Saul is a constant contributor to every aspect of my daytime crew. He covers any shift and position and makes my sometimes impossible scheduling difficulties easy to overcome. He willingly gives me six days a week and extra hours for banquets and whatever else I could possibly need. He is an invaluable asset to my everyday morning routine. Saul is a positive influence for all of my staff and his good attitude and sense of humor create a positive work environment. Thank You for everything Saul! **Steve Sicinski**

Maria Garcia - Housekeeping – PM Lobby Attendant: Maria's assigned area includes the lobby, offices, and the Village. We can always count on Maria and never have to follow behind her to ensure her areas are 5 Star. She assists where needed without being asked, guest service, laundry, spa and evening supervisor. Thank you Maria for everything you do! You are a treasure! **Jill Madzik**

Jeffrey Place – Culinary – Cook: Jeffrey Place has been at Enchantment since November 2005. He has proven to be very dependable and definitely the person you want to work with in a tough situation. Jeffrey is responsible for the success of the pantry for pm service in Yavapai. He has a great attitude and spreads it around to his fellow employees. He is a pleasure to be around. No task is too much for Jeffrey. He will do whatever is necessary to get the job done. Whether in banquets, cleaning the walk in, or helping some one else, Jeff is solid. He is very organized, because I never see him run. Thanks!!
Steve Bernstein

Olga Rodriguez – Housekeeping – Team Leader: is one of our most senior inspectresses. She always completes her job every day, and when I see her in the rooms, she is always helping her housekeepers. All of her rooms are spotless, and she never misses anything. Whenever we need her to work, she is willing to come in. Thank you, Olga.

Kelly Ahrendes

Jessica Chacon – Housekeeping – Team Leader: Jessica is one of our supervisors. This past month, she has been working every day in order to help the department. She has worked her job as an inspector every day, and then has worked in laundry in the evenings helping us out. Thanks, Jessica.

Kelly Ahrendes

Page 2

Ana Maria Davila – Housekeeping – Desk Clerk Ana is an excellent worker. She helps out a lot in every position. In the past month, she has worked in laundry, at the desk, and has cleaned rooms. She always keeps her work area clean, and you can trust in her. If you ask her to do something, you do not have to ask twice. Thanks, Anna, for everything that you do. **Magda Urias**

Marcia Gutierrez – Housekeeping – Room Attendant: - Marcia is an excellent worker. She helps out in the busy times, working both at Mii Amo and Enchantment. She always finishes her work, and wants to help when she is finished. We could not get through some weekends without Marcia cleaning at Mii Amo. Thank you. **Magda Urias**

Olga Cervantes – Housekeeping – Lobby Attendant: - Olga is our go-to employee for house cleaning. Every Thursday, she is at the houses on time, and we never have any issues with cleanliness. She also cleans the lobby every morning, and is working long before any of us wake up. We need more people like Olga. **Magda Urias**

MII AMO SPA

Distinguished Team Nominees – May 2006

Front of the House

Robert King – Mii amo - Reservations Coordinator: - Rob always come to work on time and has a great attitude. No matter how matter times we rearrange his schedule he doesn't complain. He has also been a great help in training the new hires. Thank you Rob for all your hard work. It is appreciated!
Lisa Galloni

Fabian Tagle In one word Fabian is awesome!! He contributes to the success of the café in so many ways. He is very consistent in keeping up with his duties at a very high level while also taking on other responsibilities. While not doing his primary job Fabian is always finding ways to help, contribute to the team and learn more. The kitchen prep responsibilities he has taken on started at a very basic level but have gotten more advanced as he has continued to learn and improve. Thanks for all your hard work and your efforts to not only make yourself better but us as a team better!!! **Rick Kulander**

Jase Cook – Mii amo Café Busser/Host: Jase has become the consummate team player. He started as cooperative, helpful and willing to take direction but has taken it to another level. Something needs to be cleaned Jase already has a towel in his hand. Dishwasher didn't show up he already has on an apron washing dishes. These are just a couple of examples of how Jase has consistently contributed to the success of the guest experience at the café. "It's not my job" has never even crossed his mind!! Jase is all about seeing what needs to be done in whatever capacity and doing his best to help accomplish the task at hand. Jase has a great attitude and is a huge asset to our team at Mii amo. Thanks Jase – keep up the good work!!! **Rick Kulander**

Jase Cook, what a character!! Besides the fact that Jase keeps us all entertained daily, he always has a smile and a great attitude. With our recurring absent dishwasher issue, Jase ALWAYS, ALWAYS helps. I've never seen such a great kid with a kind heart, willingness to help everyone at any time. He's really come through for us in our desperate times of needs for dishwashers. In addition to helping in the kitchen, I have also observed him in action as a busser as well. WOW! Thank you for everything Jase, keep it up! **Erica Brann**

Ashton Phoenix – Mii amo Supervisor: Ashton has been putting in a great deal of effort to establish himself as the PM Supervisor. He has been taking initiatives and has been trying very hard to keep staff on task which can be challenging ~ especially during the evening hours. I have appreciated his presence and his eagerness to learn. Thank you Ashton! **Deborah Waldvogel**

Genny Mendoza – Mii amo Supervisor: Genny is incredible. I rely on her for a huge number of projects and tasks. I so appreciate her loyalty, hard work, and willingness to take on any situation that I or any other staff member gives her. She is supporting the new Mii amo managers and is an outstanding resource of information. I do not have words to express my sincere appreciation for everything Genny does to support me and Mii amo **Deborah Waldvogel**

Over Please

Page 2

Jeremy Martin – Mii amo Culinary – Cook: I would like to nominate Jeremy Martin for Employee of the Month. In the time he has been with us he has done an amazing job with both everyday work activities as well as going above and beyond. Jeremy has cross-trained to all stations in the kitchen as well as helping in many other areas. Jeremy helps with inventory if needed, he does cooking demonstrations at least one day a week, always willing to cover extra shifts as well as working doubles if need be, and of course his dishwashing skills are also getting very good. Jeremy, you've done a great job for us and I sincerely thank you for all of your help. **Erica Brann**

Colleen Webb – Activities – Coordinator: Colleen has been a huge asset to both Enchantment and Mii amo this month. She is doing a great job at camp and she has covered numerous classes and activities for the Fitness Department. She was called early in the morning and able to come in on very last minute notice. She is always energetic and smiling, regardless. Thank you Colleen for being a team player.

Deborah Waldvogel