

ENCHANTMENT RESORT

Distinguished Team Nominees – May 2007

Front of the House

Devery Galloway – Bellstaff – Bellperson: As I review both the guest comment cards and the guest comment e-mails, one name stands out repeatedly as making a difference to our guests – Dev I would hazard a bet that Dev's name appears more than any other single person. Thank you Dev for "creating memories" for our guests. **Mike Stackwick**

Amy Kuntz – Activities – Camp Coordinator: Amy has been a huge asset to the Activities department. In camp she has gone above and beyond the normal. She is constantly coming up with new and creative ideas for the children. She has been a delight and a huge help in organizing and directing camp. Furthermore, she has stepped up and is now helping us out in the tennis shop. Amy's joyful and willing attitude is a huge blessing. Thank you Amy! **Lacey Johnston**

Lila McLean – Reservations – Agent: Lila has been a superstar in reservations. She is always asking me for projects, and is willing to work on any assignments I give her. She often helps my group coordinators in setting up group bookings and entering in rooming lists in the system. Lila has a great attention to detail, and a quick understanding of procedures. I really appreciate the constant help Lila provides, and think she deserves employee of the month. **Susan Lisak**

Lila is a great asset to the resort. She takes ownership of situations as they are presented and always represents the resort in the most positive and professional manner. I also believe that Lila should be employee of the month. **Tina Newman**

Terry Miller – Tii Gavo – Bartender/Server: In just a short time with us, Terry has become an impressive player in F&B whether he is running food for Tii Gavo or serving at the pool bar, Terry's energy and commitment to guest service is inspiring, he is a formidable force that has helped us through busy season! **Bill Delong**

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Heart of the House

Dorine Lape – Retail – Warehouse Clerk: Dorine has been a creative whirling dervish. When we are asked to do baskets for groups or guests, Dorine is our go-to gal. She is creative and her work turns out very nicely, she's also recently been pulled out of the warehouse to cover store shifts and lunches. I am always excited to see her work in the shops because the comment cards soon follow. **Kelly Dunagan-Johnson**

John Hamblen – Engineering – Overnight Engineer John, on at least 2 nights a week is the sole engineer on duty, for all at Enchantment & Mii amo. Recently, in addition to his regular duties of pool maintenance, treatment room maintenance and equipment rounds, had to completely rebuild a wall & mount a toilet, assist contractors in replacing major drain lines and repair a major drain leak in the prep room. John does all this without the slightest complaint. He is reliable, hardworking and a pleasure to have on our team. **Mike Stackwick**

Antonio Mendoza – Banquets – Houseperson: Antonio is one of those unsung heroes of Enchantment. He quietly takes care of everything he is asked and then takes care of a little more without having to be asked. Thanks Tony! **Kerry Loftus**

Gilberto Gonzalez – Housekeeping – Houseperson: Gilberto always comes to work with a positive attitude and leaves with a smile. He is a pleasure to work with. His daily assignments are always completed and he is always willing to help in any area. He is constantly on the run all day and during busy times he always keeps his positive attitude. Thank you Gilberto we appreciate everything you do! **Jill Madzik**

Mii AMO SPA
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Christine Scott – Mii amo – Coordinator: Christine has recently gone from part time to full time here on our front desk. She has stepped up her time and attention to our guests in a jovial and focused manner. She has gone the extra mile many times, to be sure the guest's needs were taken care of. She takes her job seriously and yet has fun. **Susie Dahl**

Wendy Waxman – Mii amo – Fitness Instructor: Wendy is a multi talented instructor at Mii amo with a “can do” attitude that makes her an asset to the fitness team. She has recently stepped in to help cover many classes for instructors that have had emergencies and vacations. I regularly see her name on comment card where guest rave about the private consultations or fitness classes that she facilitated. It is a pleasure to work with her and we are thrilled she is a part of our team. **Tony Nicastro**

Annette Clarke – Mii amo –Locker Room Attendant: In the short time I have known Annette I have been so impressed with her initiative to take over her role and do whatever is necessary to get her job done and take care of the guests. Great job Annette! **Kerry Loftus**

Juan Pena – Mii amo Café – Server: Juan has been with us several years and I have always seen the same exceptional service throughout every year. He always is more than willing to help out anyone and I can always count on him if there are any special request we need carried out. His name continuously comes up on comment cards and guest really enjoy him. Thank you Juan for all your hard work. **Genny Mendoza**