

EMPLOYEE OF THE MONTH NOMINATIONS--May 2008

HEART OF THE HOUSE

Frank Cirincione: Engineering

Frank has been such a valuable employee to the department and the resort. His knowledge and his ability to handle just about any task given to him is admirable. For example, recently he took on a job cleaning coils at the Clubhouse, and this was definitely a dirt job but what mattered to him is keeping the building cool for the guests and the staff. And when it comes to answering room calls he responds in a timely manner with professional results. His "Git R Done" attitude has great reflection on the department and his co-workers. I truly believe that our next "Employee of the Month" should go to Frank ~Freddy Badilla

Angel Alvarado: Culinary

There are many ways to evaluate one's performance in the kitchen. Of course quality of product and presentation of food is one major area. A chef's worst nightmare is getting a phone call at 5 am that there is no breakfast cook and while setting up breakfast, the chef sees that all mis en place is not complete. Angel has been here for almost two years. During that time, there has never been a phone call ever waking anyone up. Angel has always been on time and his mis en place is always fresh. He takes huge responsibility for his job and certainly makes our lives easier knowing that dependability is his middle name. I have been in kitchens for 23 years and I know that no 5 am phone calls are one of the biggest assets a Chef can have. Angel cares about his work and it shows. Thank you Angel. ~Chef Steve Berenstein

Tara Morgan: Housekeeping

Tara started working as a room attendant, promoted to Team Leader and has been covering house person shifts while we were short staffed. She is one of the best house persons I have ever worked with. She is organized between room calls, guest service calls and stocking. She runs all day. She has done an incredible job. Thank you Tara for being on our team. We appreciate everything you do. ~Jill Madzik

Eduardo Garcia: Engineering

During the past few months, Eduardo Garcia has provided outstanding internal customer service for Mii amo and its challenging hydrotherapy tub repairs. Every time a problem arose, Eduardo took on the challenge and worked through each one. When the main water lines to the tub broke and we had an inch of water on the floor, he calmly dealt with the chaos and addressed the problem very quickly. Repairs to the pedicure chair were also completed quickly and effectively; he also assisted with issues in the vichy room and with the exhaust system for the wet areas. His support for the unique needs of Mii amo has been invaluable. Thank-you, Eduardo!!! ~Randy Rudloff

FRONT OF THE HOUSE

Christina Burks: Tii Gavo

Christina works with a great attitude, is full of energy and has made a wonderful transition from Host to Server in Tii Gavo. Thank you Christina! ~Maury Kepley

Michael Robb: Yavapai

Michael is a true professional and a pleasure to work with. He has recently taken the role of leading the wine tastings on Thursday nights. Thank you Michael! ~Maury Kepley

Jonathan Rhebb: Banquets

I have worked with Jon from his first day here as a server, and he is now a banquet captain. Every day he shows his dedication and attention to detail when it comes to getting the job done. He has excellent skills both with his coworkers and the guest, and shows his professionalism, even under stress when he is being pulled in many directions simultaneously. Jon is a great asset to the banquets and the Enchantment! ~Uwe Wais

Mii Amo Spa

Scot Soller: Fitness

Scot has a very positive approach to any situation that arises. He is a pleasure to have on our team and always is willing to help out whenever he can. On a continuous basis he has bailed me out and covered classes for me over and over again to ensure the guest experiences is flawless. Thank you, Scot for all your help. ~Genny Mendoza

Wendy Lindahl: Fitness

Wendy has been doing a really good job of keeping up with the Fitness Office stocking and cleaning. She steps right up when no one shows for her classes to best utilize her time in others areas that may be needing attention. I really appreciate her willingness and openness to help out wherever she is needed. She does it with a smile and I appreciate her team efforts. ~Genny Mendoza

Denisio Tisland: Spa Coordinator

Denisio is always willing to assist in whatever way possible. He has jumped in to assist as a Pool attendant, Locker attendant, and Reservation coordinator without hesitation. His co-workers enjoy the spirit and positive outlook that Denisio brings to the team. Thank you Denisio for your willingness to help both your co-workers and guests alike!
~Joy Schweitzer

Emily Daniel: Spa Coordinator

Emily is always very professional with guests and other employees. Her co-workers have come to me with details about how much of a joy it is to work with Emily, and when she is on a shift she works hard to get what is needed done. She is reliable, efficient, and always has an excellent attitude. Thank you for your hard work Emily! ~Ashlie Daulton

Emily is a stand-out at the Mii amo Front Desk. She is poised and positive and welcoming to all of our guests. She continually demonstrates grace under pressure when things get a little chaotic, as they often times do! She is knowledgeable about treatments, consultations, fitness activities, hiking trails, the local area...I don't think I've ever heard Emily answer, "I don't know" when a guest asks a question. What I have heard her say, but not often, is "I'm not sure, but I can find out and get back to you." Then she does. She follows through, she's conscientious, she's reliable and most of all, she's genuine. What you see is what you get with Emily, she is honest to a fault and very real. Those attributes will serve her well wherever her life and career take her. They also make her a pleasure to work with. So for all of these reasons, and for the care she shows and the level of service she gives our guests on a daily basis, Emily deserves to be recognized as Employee of the Month. ~Kirsten Combs

Ana Guevara: Café Hostess, Server & Bartender

Ana is always willing to help in whatever way she can. She does well in whatever position she is working and always maintains a positive attitude. She is a wonderful employee! ~Jessica Moilanen

Ginger Poulsen: Esthetician

Ginger has been a part of Mii amo forever! Part of the original opening crew, she has been devoted to our guests and to the team every day she's been here. Ginger is a skilled esthetician and always puts the guest's needs and expectations first and continually receives their praise and rave reviews. She looks for ways to stay busy, cleaning and restocking not only her own treatment room, but her co-worker's rooms as well. She is also a patient, thorough trainer and makes sure additions to our staff uphold the same high service standards she holds herself to. For these reasons, and so many more, Ginger deserves the honor of being named Employee of the Month.

Holly Wood: Therapist & Esthetician

Holly has worked for Mii amo in the role of therapist since arriving at Miii amo and in the role of aesthetician since 2007. She is a dedicated member of the team, easily and effectively providing bodywork, body treatments, and facials. She consistently receives praise from her guests in all areas. Holly brings a 'can do' attitude to work every day and provides support to other members of the staff with a smile. Holly is a strong asset to Mii amo in every capacity. ~Randy Rudloff