

ENCHANTMENT RESORT
Employee of the Month Nominees - May 2009
Heart of the House

Clara De La Rosa- AM Spa and Lobby Attendant: Clara is always smiling, happy, very detailed and conscientious about all her assignments. She starts her day at 5:00 am and sometimes we have to take her away from what she is working on to clean the owner homes or clean rooms. She is always flexible, willing, and a pleasure to work with. Thank you, Clara, for everything you do! **Jill Madzik**

Manuel Casiano – Culinary – Steward: Very few words are necessary to describe Manuel. He comes to work and doesn't stop working till he leaves. No need to point anything out to Manuel. He is always on the look out to find something that needs attention, and then he takes care of it every day that he is here. I can always tell when he has been in the kitchen-- it sparkles! Thank you Manuel!!! **Steve Bernstein**

Eduardo Garcia – Engineering – HVAC Technician: Eduardo's ability to resolve many H.V.A.C issues is truly amazing. He is always ready to tackle any situation that comes his way and solves them in a professional manner. He has made the Engineering Dept. shine many times. His dedication and problem solving has made him a valuable employee. It is with great pleasure to nominate an employee with so many talents. You truly deserve to be the next "Employee of the Month". **Freddy Badilla**

Saul Gomez-Najera – Culinary – Pastry Cook: Few words are necessary. When Saul is not in his home department in the pastry shop, he works Tii Gavo, Sautee, Breakfast, Banquets--you name it, he does it. And Saul does each and every station with equal enthusiasm and energy. No matter where Saul works, he does it well. Thank you Saul! **Uwe Wais**

I am nominating Saul for employee of the month because he demonstrates a wonderful work ethic and attitude every day that he is here working at Enchantment Resort. Saul always helps out in other culinary areas besides just pastry whenever he is asked to without hesitation, whether it is banquets, working the Tii Gavo line at lunch, the Yavapai line at breakfast or just helping other employees with their prep work when they are "in the weeds." **Peter Calhoun**

Juan Gonzalez – Banquets Server: Juan comes in every single day and works as hard as is humanly possible. Juan comes in after his job at Seven Canyons and works until the job is done in banquets which can be very late. When Juan gets cut early from his first job he comes in and asks if we need him to start early. Juan works everyday to do things smarter and to keep things organized. Juan has helped me to try and train some of the stewarding staff where there have been some translation challenges. Juan comes in everyday with a great attitude ready to take on whatever I throw at him. Juan literally does the work of three good men. Thanks Juan for your dedication to make this department reach and exceed its potential. **Matt Bailey**

Brenda McCord – Retail - Warehouse Supervisor: Brenda is very dedicated and cares about her work and her co-workers. With the Retail Department running exceptionally lean, Brenda has stepped up to assist in many capacities. Her assistance has been vital to the continued smooth operation of the department. Brenda has been flexible with her schedule, filling in at the stores when necessary and shuffling her schedule to assist with tasks such as Month- End. She does an outstanding job of keeping up with the flow of merchandise in and out of the warehouse. Brenda is very knowledgeable and always willing to assist with any request and other departments know they can count on her as well. I can't thank Brenda enough for her support of her co-workers. **Amy McMurry**

Front of the House

Sandra Garcia – Front Desk Agent: Sandra jumped in and covered many hours this month in many different areas to ensure that we had appropriate coverage. She did this all with a smile. And even though she was tired she received notes and messages from guests that she was doing a great job handling the issues during the challenging time and appreciated her service. Sandra is always willing to do whatever it takes for the resort to accomplish the guest service and ensure coverage. **Jeannine Levasseur**

Arjomand Kalayeh- Activites - Tennis Pro: AJ does an amazing job with the guests. He has done an excellent job bringing in private lessons. He has received many comment cards about his great teaching efforts and patience. AJ also does an excellent job with the kids. I appreciate all the hard work he does! **Jennifer Fishell**

Brandon Skornik – Safety & Security – Officer: Brandon is always so helpful to camp! He assists the counselors with setup for the dive in movies, s'mores and rides. I really appreciate that he has such a positive attitude and is helpful to every department. **Jennifer Fishell**

Kelly Leo – Food & Beverage – Supervisor: Kelly is an important member of the management team in Clubhouse F&B. She takes pride in her area and shows care for the staff and guest experience. She is very professional and continually displays courtesy, respect and a positive attitude toward employees and guests. She is always willing to assist when someone needs help. We appreciate her hard work and dedication. Thanks Kelly! **Maury Kepley and F&B Department**

Devery Galloway – Bellstaff: Dev has an amazing ability to connect instantly with guests. He engages with them and they always have nice things to say about Dev. This month in particular the Advanced Sterilization staff in Casita 11 commented on how helpful and knowledgeable he was. The Guardian Glass group and the Sproule groups both made it a point to tell me how helpful he was during their check in and that he got them ice and made sure they had everything they needed. I never hear a guest say they didn't like Dev. He always provides service above the guests' expectations. Thanks Dev **Molly Anderson**

Mii amo Spa

Front of the House

Jimbo Black – Mii amo Café – PM Server: I would like to nominate Jay Black as employee of the month. Jay has worked with the Mii amo Café since its opening nearly 8 years ago. Jay has been given the title of lead server because of his awesome dedication within the Cafe, his amazing people skills, and persistence towards excellence. Jay comes in each shift and is ready to work. He completes each and every task, and is always welcoming and helpful towards others. My experience is that working with Jay is unique and challenging due to his knowledge and background with Mii amo. Thank you for all that you do. You are so appreciated. This nomination is simply a drop in the bucket! **Tracie Bliss**

Leslee Vogal – Mii amo – Consultant: Leslee truly exemplifies the meaning of gracious. She always has a smile and a positive attitude and shows each and every day that she cares for the well being of our guests and our employees. Whenever possible, she will come in early or stay late for consults or even come in on her days off when we call. Leslee is also on time and exhibits a professional, ready to take on the day attitude. Her extensive knowledge and energy are extremely beneficial in guiding our guests through their Journeys here at Mii amo and beyond. **Kate Kramer**

Kim McDermott – Mii amo - Fitness Instructor: Kim is fantastic with guests! She has such a strong range of strengths from excellent lectures and classes to most recently introducing the Aura Photo Session to Mii amo. I appreciate the fact that she is always willing to help cover appointments and classes for other staff. She is a pleasure to work with and a very important part of the fitness team! **Jennifer Fishell**

Ethan Williams – Mii amo – Lounge Attendant: Ethan is a hard worker. He is always looking for something to do. If he has finished everything in the Lounge, it is common to find Ethan assisting the bartenders at the pool. He is the prime example of teamwork at its best. We get comments from his co-workers that he is a joy to work with. Whenever Ethan is working, we need not worry that everything will get done. Thank you Ethan for all that you contribute to Mii amo. **Joy Schweitzer**